

ITSP Summary Biennium 2026-28

Agency Name: 506 Motor Vehicle Dealer Board (MVDB)

Date Generated: 09-29-2025

Agency Mission, Goals and Objectives:

Agency Mission:

The Motor Vehicle Dealer Board (MVDB) will administer sections of the Commonwealth's Motor Vehicle Dealer Laws and regulations as charged, while providing a high level of customer service for the automotive consumer and dealer community. To be a leader, innovator and the "best" US motor vehicle dealer board. The agency strives to provide exceptional customer service and consumer support to the dealer and automotive buying community. The Motor Vehicle Dealer Board supports telework initiatives of which 40% of agency workforce have "home-based" offices and necessary IT support to accomplish field work and communication to Headquarters.

Agency Goals:

Modernize the current operating system and provide self-serve online options to the dealer community.

Agency Objectives:

Eliminate paper-based processing

Automate 100% of licensing and enforcement duties

Current IT State:

In this section, describe the high-level strategy the agency will use to manage existing operational IT investments over the next year to 6 years in support of the strategic objectives of your agency.

At this time, the agency anticipates that all Current Operational IT Investments will continue to meet agency business needs in the foreseeable future and will not need enhancement or additional investment.

Will any of the following areas require additional funding over the next 6 years beyond that currently forecast by your agency? (please check all that apply)

None

Looking ahead over the next 6 years, please list any IT initiatives needed to support the business Mission, Goals, and Objectives of your agency not addressed by application modernization (other than staffing levels and applications detailed elsewhere). These could include disaster recovery, network upgrades, radio communications etc.

None

External Factors Impacting IT:

In this section, describe changes or mandates from external sources to the agency's current IT investments. These are requirements and mandates from external sources, such as new federal or state legislation, executive orders, regulatory bodies, or legal requirements. The agency must identify the change, any important deadlines that must be met, and the consequences if the deadlines are not met.

At this time, the agency is not aware of any external factors, requirements or mandates that will require IT investments by the agency in the foreseeable future.

Are there any mandate driving changes in your current IT environment? (Yes/No)

No

Future IT Solutions:

This section will discuss how the agency's IT investments and investment strategies support the business strategies over the next 6 years. The agency does not need to discuss specific technologies at this time.

At this time, the agency does not have any Proposed IT Solutions or investments that will support agency strategic objectives, service area strategic objectives, commonwealth, enterprise, or secretariat-level strategic priorities, agency performance measures, or societal indicators.

IT Strategic Plan Budget Tables

Current IT Services				
	Costs Year 1		Costs Year 2	
Category	GF	NGF	GF	NGF
Projected Service Fees		\$205,507		\$211,672
VITA Infrastructure Changes				
Estimated VITA Infrastructure		\$205,507		\$211,672
Specialized Infrastructure				
Agency IT Staff		\$100,950		\$104,000
Non-agency IT Staff				
Cloud Computing Service				
Other Application Costs				
Total:		\$306,457		\$315,672

Proposed IT Investments				
	Costs Year 1		Costs Year 2	
Category	GF	NGF	GF	NGF
Major IT Projects:				
Non-Major IT Projects:				
Agency-Level IT Projects:				
Major Stand Alone IT Procurements:				
Non-Major Stand Alone IT Procurements:				
Agency-Level Stand Alone IT Procurements:				
Procurement Adjustment:				
Total:				

Projected Total IT Budget				
	Costs Year 1		Costs Year 2	
Category	GF	NGF	GF	NGF
Current IT Services		\$306,457		\$315,672
Proposed IT Investments				
Total		\$306,457		\$315,672

Commonwealth Projects >= \$250,000.00

There are no projects for this agency.

Commonwealth Procurements $\geq$ \$250,000.00

There are no stand alone procurements for this agency.