

ITSP Summary Biennium 2026-28

Agency Name: 223 Department of Health Professions

Date Generated: 09-29-2025

Agency Mission, Goals and Objectives:

Agency Mission:

The mission of the Department of Health Professions is to ensure safe and competent patient care by licensing health professionals, enforcing standards of practice, and providing information to health care practitioners and the public.

Agency Goals:

- Promote public protection by licensing, certifying, and registering healthcare professionals practicing in Virginia.
- Enforce standards of practice, statutes, and regulations regarding the delivery of healthcare.
- Cultivate and provide information to healthcare practitioners and the public.
- Promote a competent healthcare workforce through the approval of quality education programs.
- Strengthen DHP's internal systems, operations, and culture of preparedness to better meet the needs of licensees, the public, and decision makers.

Agency Objectives:

- Ensure healthcare practitioners across 13 health regulatory boards meet guidelines for licensure as required by the Code of Virginia.
- Establish and uphold standards for the delivery of healthcare regulations through the promulgation of regulations.
- Provide an alternative to disciplinary action for impaired practitioners through the Health Practitioners' Monitoring Program.
- Take timely and appropriate disciplinary actions where there is evidence of professional misconduct by enforcing standards of care addressed in governing statutes and regulations.
- Collect and analyze healthcare workforce data pertaining to Virginia's regulated healthcare workforce.
- Effectively communicate to licensees, stakeholders, and the public.
- Approve and regulate professional and practical nursing education programs preparing individuals for licensure.
- Approve and regulate nurse aide and medication aide education programs.
- Approve and regulate continuing education courses.
- Maintain a program of continuous business process improvement.
- Maintain an effective Continuity of Operations Plan to safeguard personnel and assets so the Agency can continue to function in the event of a disruption of normal operations.
- Streamline the licensure and renewal process for licensees of health regulatory boards.
- Encourage a culture of learning.

Current IT State:

In this section, describe the high-level strategy the agency will use to manage existing operational IT investments over the next year to 6 years in support of the strategic objectives of your agency.

At this time, the agency anticipates that all Current Operational IT Investments will continue to meet agency business needs in the foreseeable future and will not need enhancement or additional investment.

Will any of the following areas require additional funding over the next 6 years beyond that currently forecast by your agency? (please check all that apply)

None

Looking ahead over the next 6 years, please list any IT initiatives needed to support the business Mission, Goals, and Objectives of your agency not addressed by application modernization (other than staffing levels and applications detailed elsewhere). These could include disaster recovery, network upgrades, radio communications etc.

None

External Factors Impacting IT:

In this section, describe changes or mandates from external sources to the agency's current IT investments. These are requirements and mandates from external sources, such as new federal or state legislation, executive orders, regulatory bodies, or legal requirements. The agency must identify the change, any important deadlines that must be met, and the consequences if the deadlines are not met.

At this time, the agency is not aware of any external factors, requirements or mandates that will require IT investments by the agency in the foreseeable future.

Are there any mandate driving changes in your current IT environment? (Yes/No)

No

Future IT Solutions:

This section will discuss how the agency's IT investments and investment strategies support the business strategies over the next 6 years. The agency does not need to discuss specific technologies at this time.

At this time, the agency does not have any Proposed IT Solutions or investments that will support agency strategic objectives, service area strategic objectives, commonwealth, enterprise, or secretariat-level strategic priorities, agency performance measures, or societal indicators.

IT Strategic Plan Budget Tables

Current IT Services				
	Costs Year 1		Costs Year 2	
Category	GF	NGF	GF	NGF
Projected Service Fees		\$2,517,071		\$2,592,583
VITA Infrastructure Changes				
Estimated VITA Infrastructure		\$2,517,071		\$2,592,583
Specialized Infrastructure				
Agency IT Staff		\$2,498,204		\$2,615,045
Non-agency IT Staff		\$100,000		\$100,000
Cloud Computing Service		\$1,409,215		\$1,435,311
Other Application Costs		\$453,093		\$473,688
Total:		\$6,977,585		\$7,216,629

Proposed IT Investments				
	Costs Year 1		Costs Year 2	
Category	GF	NGF	GF	NGF
Major IT Projects:				
Non-Major IT Projects:				
Agency-Level IT Projects:				
Major Stand Alone IT Procurements:				
Non-Major Stand Alone IT Procurements:				
Agency-Level Stand Alone IT Procurements:				
Procurement Adjustment:				
Total:				

Projected Total IT Budget				
	Costs Year 1		Costs Year 2	
Category	GF	NGF	GF	NGF
Current IT Services		\$6,977,585		\$7,216,629
Proposed IT Investments				
Total		\$6,977,585		\$7,216,629

Commonwealth Projects >= \$250,000.00

Agency:	223 Department of Health Professions		
Date:	10/28/2025		
DHP MyLicense to Evoke			
Category 1		Investment Business Case Approval	
DHP has been notified that their MyLicense application will reach end of life within two years. MyLicense was provided by System Automation and will be replaced by the Evoke application. Evoke is a SaaS platform that delivers capabilities purpose-built to streamline regulatory workflows for agencies like VA DHP. Evoke is hosted and runs 100% in the FedRAMP-certified Azure GovCloud, assuring agencies that Evoke complies with both Federal and State information security standards to protect citizen data, while saving agencies the added costs and challenges of supporting their own servers and system environments. VA DHP will tailor the software to meet the needs of its business processes.			
Project Start Date	5/3/2027	Project End Date	6/30/2031
Estimated Costs:	Total	General Fund	Non-General Fund
Project Cost	\$14,500,000	\$10,800,000	
Estimated first year of biennium:	\$3,625,000	\$3,625,000	
Estimated second year of biennium:	\$5,500,000	\$5,500,000	

Project Related Procurements

There are no procurements for this project

Commonwealth Procurements >= \$250,000.00

Agency:	223 Department of Health Professions
Date:	10/28/2025
Procurement Name:	Prescription Monitoring Program Renewal
Procurement Date	1/28/2028
Procurement Description:	Virginia's Prescription Monitoring Program (PMP) is a near "real-time" central application containing information used primarily by healthcare providers to better inform treatment and dispensing decisions. The database contains information on dispensed controlled substances as well as naloxone and registered cannabis products. PMP data is used to track trends in drug utilization, measure the impact of policy (legislative) actions, and support activities related to the opioid crisis response in the Commonwealth. The PMP also provides information to authorized law enforcement agents and regulatory personnel to assist with criminal or licensee investigations. A reason for the sole source? 1. Bamboo (formerly Appriss) is the major player in the market having procured all major competitors. They currently host 44 PMPs but also cover 46 plus the Veterans Health Administration when you include integration. 2. DHP already has a significant investment in the PMP in terms of configuration and client base i.e. users of the PMP. 3. This client base is external users and would involve a significant effort to convert and train if another suitable vendor could even be found. 4. This solution is already ECOS approved.
Procurement Name:	Wize RPA Staff Augmentation
Procurement Date	6/30/2025
Procurement Description:	Staff augmentation to support DHP RPA development and operations. DHP uses the VITA RPA service.