

ARCHER USER GUIDE 2.0

Security Services and Products CSRM

vita.virginia.gov

Mar. 6, 2025

VERSION CONTROL

Date	Version	Description	Contributors
6/8/2021	1.0	Original document	Archer Team
		Updated with AI Record registration process.	
3/6/2025	2.0	 Updated processes and screenshots to match current Archer implementation. 	Teresa Hussein

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PURPOSE

The purpose of this Archer user guide is to provide guidance and instructions on how to add, modify, retire, search, and report on applications and artificial intelligence records using Archer.

Definitions and processes found in this training guide are for purposes of use in Archer only and do not modify definitions or processes in any master services agreement (MSA).

Disclaimer: The information displayed in the screen shots within this document is only display data and does not imply any accuracy.

DOCUMENT LOCATIONS

This user guide is available on <u>Virginia IT Agency (VITA) Connections</u> and the <u>VITA Customer</u> <u>Care Center (VCCC) Knowledgebase</u>.

WHAT IS ARCHER?

Archer is the Commonwealth of Virginia (COV) governance, risk, and compliance (GRC) management tool. This tool gathers data from Ardoq and Keystone Edge configuration management database (CMDB).

Information currently maintained in Archer will be imported into Ardoq. Ardoq will be the system of record. The primary change is that data for applications, data stores, and some contacts that were previously sourced in Archer will now be sourced in Ardoq. An integration will move the source Ardoq data into Archer to prevent double entry. The integration will go into production for an agency after the Ardoq onboarding training is complete, and the agency and Virginia IT agency (VITA) agree that the agency data in Ardoq is complete and accurate. Once the integration is turned on, if the data field is sourced from Ardoq, and will be read-only in Archer.

WHO NEEDS TO USE ARCHER?

There are four groups of users that will use Archer:

- 1. Agency IT resource (AITR): The AITR will use the tool to:
 - Enter new applications.
 - Modify existing applications.
 - Retire existing applications.
 - Certify agency application information.
 - Search for specific information.
 - Create reports on information associated with the agency portfolio.
- 2. Information security officer (ISO): The ISO will use the tool to:
 - Update existing applications.
 - Add and update Business Processes.
 - Add and update datasets.

- Add and update devices.
- Search for specific information
- Create reports on information associated with the agency portfolio.
- 3. **Agency auditors** will have read-only access to apps, business procedures, data, devices, and reports.
- 4. Commonwealth security and risk Management (CSRM): Will use the tool to gather information to provide ISO services.

ARCHER OVERVIEW

Currently, information is maintained (added, updated) in Archer. In the future, most information will be maintained in Ardoq.

DEFINITIONS

Application

In general, an application is an automated solution designed to perform one or more business functions. It may be a single program designed for a single business function, or it may be a multi- module/program or multi-sub-system entity with modules/ programs/ components that support multiple business functions. An application may be purchased (Commercial Off-the-Shelf product (COTS), Government Off-the-Shelf (GOTs) or Software-as-a-Service (SaaS)), custom-developed in-house, or reused from another entity.

Please enter in Archer all applications that:

- 1. Are owned or licensed by the agency
- 2. Are deployed on server type platforms (see exclusion below)
- 3. Are desktop applications that automate a substantial or mission critical part of an agency business process (core business or back-office)
- 4. Any hosted application that your agency uses. A hosted application could belong to another state agency, locality, federal government, organization or private company. For instance:
 - If your agency uses CARDINAL (an application owned by the Department of Accounts), you should include it in your application inventory (even though your agency is not the system owner or administrator of the application). Also include any other applications that your agency uses that are hosted at other agencies or organizations.
 - If your agency uses a cloud provider to provide a service, you should also include that as an application in your inventory.

- If your agency out-sources a service, such as credit card processing, you must include that as an application in your inventory.
- 5. Please include your agency public website and, separately, any web applications that may be accessed via your public website.

Please do <u>not</u> include:

1. Small productivity tools such as spreadsheets and Access databases residing only on personal workstations. These should only be listed if they have risen to the status of being Mission Critical or are major contributors to automation or support of a business process.

2. Products like Microsoft SQL Server, Oracle or Windows XP. While these are technically applications, they are considered here to be Software Tools rather than Applications. This is because these types of applications do not perform direct, mission-oriented business functions, but play a system support role and often host, support, or otherwise facilitate end-user applications.

In general, if you question whether something should be included, make an entry in Archer and add an explanation in the **Description** field.

Device

Device is defined as the hardware that supports the application. Devices can be associated to the application it supports in Archer. Most server devices in Archer are already included in your agency's device inventory.

In general, if you question whether something should be included, make an entry in Archer and add an explanation in the **Description** field.

Business processes

A **business process** or **business function** refers to a wide range of structured, often chained, activities or tasks conducted by people or equipment to produce a specific service or product for a particular user or consumer.

A defined business process can be associated to a supporting application within Archer.

In general, if you question whether something should be included, make an entry in Archer and add an explanation in the **Description** field.

Dataset name

A data set can be associated to a supporting application within Archer. A data set describes and classifies the data within an application. A data set can also be referred to as a data asset or information. Within Archer, it is referred to as information.

In general, if you question whether something should be included, make an entry in Archer and add an explanation in the **Description** field.

ACCESSING ARCHER

Request access

To request access to Archer, email <u>commonwealthsecurity@vita.virginia.gov.</u> For access or processing issues in Archer, email <u>commonwealthsecurity@vita.virginia.gov</u>.

Log in to Archer

1. Log in to Okta.

Requires network or virtual private network (VPN) connection.

2. On the My Apps page, locate the Archer tile.



3. **Click** on the Archer tile.

Archer opens in a new browser window.

AITR dashboard

The AITR dashboard has been designed to include the functions and reports that an AITR or ISO will most frequently need to use. See the screenshot of an example AITR Dashboard below.

The Quick Links section (link on the upper left) in the workspace allows the user to quickly choose certain reports or functions without having to navigate through the dashboards or solution menus.

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asiness Process MEW	Exceptions	Agency Incident Summary
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NOTE Your Security Role may not allow New Records to be added	Report Parantinen by Status	
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View the AITR dashboard

When a workspace is selected in Archer, you will see a menu type listing of the various dashboards, quick links, and solutions that are available.

The dashboard section in the workspace allows you to view the various dashboards that have been made available. You may find working with a dashboard easier than working through a menu.

To view the AITR Dashboard:

- 1. Log in to Archer.
 - Log in to Okta.
 - In Okta, locate the **Archer** tile.
 - Click on the Archer tile. Archer opens in a new browser window

2. In the horizontal navigation on the left, click on the arrow next to **AITR Workspace** to expand it.



3. Click on Dashboards.



4. Click on AITR Dashboard.



Archer displays the AITR on the main screen (on the right).

View list of Agency Applications

To access the Applications page, which lists the agency's applications:

- 1. Log in to Archer.
 - Log in to Okta.
 - In Okta, locate the Nucleus tile.
 - Click on the **Archer** tile. Archer opens in a new browser window.
- 2. In the horizontal navigation on the left, click the arrow next to AITR Workspace.



3. Click on Agency Management. The submenus will display.



4. Click on Applications.



Archer displays the applications on the main screen (on the right). By default, the application page loads with all applications displayed.

Browse applications

In this area you may select a specific application for viewing or editing. By default, the application page loads with your agency's applications displayed.

MODIFY NEW REPOR	RELATED REPORTS		[4] 4 1 to 5	i0 (of 1,538) 🕨 🕨		с т <
E BY	SEARCH RESULTS					Manage Columns Options *
incy	Drag a column name here t	o group the items by the values within that column.				
Department of Behavioral Health	Application ID	Application Name	Agency	Criticality Rating	Sensitive System	Status
Department of Education (94)	210488	CP DARS Certified Fertilizer Applicators	Virginia Department of Agriculture and Consumer Services	Not Rated	No	In production - with little or no changes
Virginia Department of Transporta	204183	PS MyLicense Suite (Retired)	Department of Criminal Justice Services	Not Rated	No	In production - with little or no changes
Department of Social Services (61)	204201	21st Century Community Learning Centers Survey	Department of Education	•	Yes	In production - with little or no changes
Virginia Department of Agricultur Virginia State Police (54) Virginia Department of Health (45) Virginia Information Technologies Virginia Information Technologies	237805	2k8-DC1 - Primary Domain Controller	Southern Virginia Higher Education Center	٠	No	In production - with major business/system changes
	237804	2k8-DC2 - Domain Controller	Southern Virginia Higher Education Center	•	No	In production - with major business/system changes
Alcoholic Beverage Control (39)	237994	3M Core Grouping Software Tool (COTS: no audit required))	Department of Medical Assistance Services	•	No	In production - with little or no changes
riticality Rating	230003	703 Abuse and Neglect	Department of Behavioral Health and Development Services	•	Yes	In production - with little or no changes
Sensitive System	229968	203 Employee Health Database (EHD)	Department of Behavioral Health and Development Services	•	Yes	In production - with little or no changes
Status	229963	703 Frank Gates G2 (FGG)	Department of Behavioral Health and Development Services	•	Yes	In production - with little or no changes
25 22 25	259027	703 Material Safety Data Sheets (MSDS)	Department of Behavioral Health and Development Services	•	No	In production - with frequent business changes
	229965	203.QuickBooks	Department of Behavioral Health and Development Services	•	Yes	In production - with little or no changes
	257991	704 Intranes	Department of Behavioral Health and Development Services	•	No	In production - with little or no changes
	260034	704 Orchard	Department of Behavioral Health and Development Services	•	Yes	In production - with frequent business changes
	237783	ZOSJBAVEN	Department of Behavioral Health and Development Services		Yes	In production - with little or no changes
	237779	705 Medicare Eapy Remit	Department of Behavioral Health and Development Services	•	Yes	In production - with little or no changes
	260033	705 Orchard	Department of Behavioral Health and Development Services	•	Yes	In production - with frequent business changes
	237771	705 Quality/Net	Department of Behavioral Health and Development Services	•	Yes	In production - with little or no changes
	257990	705 Resident Assessment Validation and Entry (RAVEN)	Department of Behavioral Health and Development Services	•	No	In production - with frequent business changes
	237766	705.UB.04	Department of Behavioral Health and Development Services	•	Yes	In production - with little or no changes
	237765	705 Visual Lipuld Web - Frank Gates	Department of Behavioral Health and Development Services	•	Yes	In production - with little or no changes
	237709	706.24 Hour Report (Nursing)	Department of Behavioral Health and Development Services	•	Yes	In production - with little or no changes
	258052	706 AM4G	Department of Behavioral Health and Development Services	•	No	In production - with little or no changes
CLEARALL	Page 1 of 31 (1538 records)		1234563	28910 -		Go to Page 1

- By clicking on the MODIFY button in the menu on the left, you can select what you are able to REFINE BY (narrow the list down by using the REFINE BY menu on the left side of the page).
- By clicking on the RELATED REPORTS button, you will be able to select from a canned report list to view your agency's information.
- Use the page controls at the bottom of the grid to navigate through the pages presented.

Search Applications

The Advanced Search area is used to locate agency-specific application information. To view Advanced Search:

- 1. Log in to Archer.
 - Log in to Okta.
 - In Okta, locate the **Archer** tile.
 - Click on the Archer tile. Archer opens in a new browser window.

2. In the vertical navigation on the left, click the arrow next to AITR Workspace.



3. Click on Agency Management. The submenus will display.



4. Next to Applications, click on the ellipsis. Archer displays the submenu that includes Advanced Search. Click on **Advanced Search**.



• Each area of Fields to Display, Filters, Sorting, and Display Options allows customization of how the list of applications is displayed by Archer.

View application – Report listing page

The Reports list allows you to select a canned report, enter the required criteria if necessary, and execute the report.

A report can then be exported, printed, or emailed from Archer.

To view the Applications – Reports Listing page:

- 1. Log in to Archer.
 - Log in to Okta.
 - In Okta, locate the Archer tile.
 - Click on the Archer tile. Archer opens in a new browser window.
- 2. In the horizontal navigation on the left, click the arrow next to AITR Workspace
- 3. Click on Agency Management.
- 4. On the Applications menu, click on the ellipsis

The submenu that includes Reports is displayed.

5. Click on **Reports**. Archer displays the Applications – Report Listing page.



NEW	I4 4	1 to 20 (of 178)		
REPORTS				Show Filters
Drag a column name here to group the items by the values within that column.				
Name	Туре	Last Updated	Updated By	Created By
Agencies Missing Data Sets or Business Processes	Global	11/21/2024 3:56:29 PM	Palle, Aaradhana	Martens, Mark
Agencies with applications not associated with a data set	Global	11/21/2024 3:56:29 PM	Palle, Aaradhana	Martens, Mark
Andy's Report	Global	11/21/2024 3:56:29 PM	Palle, Aaradhana	Martens, Mark
App Search1	Global	11/21/2024 3:56:29 PM	Palle, Aaradhana	Administrator, System
Application - Populate URL to URL Text Field	Global	11/21/2024 3:56:29 PM	Palle, Aaradhana	Palle, Aaradhana
Application Dependencies (iviedium Detail)	Global	11/21/2024 3:56:29 PM	Palle, Aaradhana	Palle, Aaradhana
Applications by Agency	Global	11/21/2024 3:56:29 PM	Palle, Aaradhana	Administrator, System
Applications by Business Process	Global	11/21/2024 3:56:29 PM	Palle, Aaradhana	Administrator, System
Applications by Business Unit	Global	11/21/2024 3:56:29 PM	Palle, Aaradhana	Administrator, System
Applications by Compliance Rating	Global	11/21/2024 3:56:29 PM	Palle, Aaradhana	Administrator, System
Applications by Criticality Rating	Global	11/21/2024 3:56:29 PM	Palle, Aaradhana	Administrator, System
Applications by Devices	Global	11/21/2024 3:56:29 PM	Palle, Aaradhana	Administrator, System
Applications by License Model	Global	11/21/2024 3:56:29 PM	Palle, Aaradhana	Administrator, System
Applications by Platform	Global	11/21/2024 3:56:29 PM	Palle, Aaradhana	Administrator, System
Applications by Risk Rating	Global	11/21/2024 3:56:29 PM	Palle, Aaradhana	Administrator, System
Applications by Type	Global	11/21/2024 3:56:29 PM	Palle, Aaradhana	Administrator, System
Applications Flagged as Vital Business Functions	Global	11/21/2024 3:56:29 PM	Palle, Aaradhana	Smith, Jonathan
Applications for Marcie	Global	11/21/2024 3:56:29 PM	Palle, Aaradhana	
Applications mission Business Processes or Data Sets	Global	11/21/2024 3:56:29 PM	Palle, Aaradhana	Martens, Mark
APPLICATIONS TABLE FOR PLANVIEW INTEGRATION	Global	11/21/2024 3:56:29 PM	Palle, Aaradhana	Palle, Aaradhana

6. On the Applications – Report Listing page, click on the name of the report to view it.

- To show column filters, click on the Show Filters link at the upper right.
- To sort, click on the column name to sort by that value.

Archer displays the report.

MODIFY NEW REPORT RELATED REPORTS	[4] -4 11020(#21) ► M	c & <
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	Status: Does Not Equal No longer in use -resired Business Processes: Equals No Selection Datasets (Information): Does Not Equal No Selection	
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Repartment for Aging and Rehabilitative Services	22	

To refresh the reports list, removing all sorting and filtering, click on the left horizontal navigation menu item Reports again; Archer refreshes the Reports page.

MODIFY OR ADD AN APPLICATION

The Applications section stores all business applications used by the organization to perform business operations. Examples of applications include payment intake systems and customer account information systems. This repository allows you to view how an application is being used, the people who are using it, and the devices supporting it.

Through Archer Applications, you can:

- Track risk rating, business impact, customer impact, licensing details, and personnel for various applications.
- Identify how applications are being used, who manages them, and where they are located within the business.

Currently, through Archer applications, AITRs and ISOs can:

- Relate software applications to the business processes they support.
- Classify and prioritize applications based on their value and criticality to your business.

Note: In the future, these tasks will be completed in Ardoq.

MODIFY AN EXISTING APPLICATION

- 1. Log in to Archer.
 - Log in to Okta.
 - In Okta, locate the **Archer** tile.
 - Click on the Archer tile. Archer opens in a new browser window.
- 2. View Applications (see <u>View List of Agency Application</u>).
 - In the horizontal navigation on the left, click the arrow next to **AITR Workspace**.
 - Click on Agency Management. The submenus will display.
 - Click on **Applications**.

3. In the displayed list of agency applications, click on the **Application Name**.

SAVE V MODIFY	NEW REPORT	RELATED	REPORTS	≪ ≪ 1 to 50	(of 1,538) ► ►I
REFINE BY	<	SEARCH RESULT	s		
Agency Department of Behavioral Health Department of Education (94) Department of Medical Assistance Virginia Department of Transporta Department of Social Services (61)		Drag a column r	ame here to group the items by the v	alues within that column.	
		Application ID	Application Name	Agency	Criticality Rating
		210488	CP OARS Certified Fertilizer Applicators	Virginia Department of Agriculture and Consumer Services	Not Rated
		204183	PS MyLicense Suite (Retired)	Department of Criminal Justice Services	Not Rated
Department of social se	 Virginia Department of Agricultur Virginia State Police (54) 				-

Archer displays the details.

	ppilators	•
rst Published: 8/19/2013 9:27 AM Last Updated: 6/20/2024 1:48 PM	Record 1 of 1,538	··· > ئ
ABOUT		
▼ ARDOQ INTEGRATION NOTES		
important Notification for Agencies that Moved to Ardoq -		
Records on Read Calum 16 construction to take and a		* h =

4. Click on the **EDIT** button at the top of the page.



- 5. Make the required edits.
- 6. To cancel the unsaved changes, click the **VIEW** button at the top.

To save and continue editing, click on the **SAVE** button at the top.

To save and return to the Applications page, click on **SAVE AND CLOSE**.

EDIT	VIEW	SAVE	SAVE AND CLOSE
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ADD A NEW APPLICATION

- 1. Log in to Archer.
 - Log in to Okta.

- In Okta, locate the **Archer** tile.
- Click on the Archer tile. Archer opens in a new browser window.
- 2. View Applications (see View List of Agency Application).
 - In the horizontal navigation on the left, click the arrow next to AITR Workspace.
 - Click on Agency Management. The submenus will display.
 - Click on **Applications**.
- 3. On the Applications page, in the upper right, click on the ellipsis and select **New Record**. Archer displays a blank form.

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SAVE V MODIFY NEW REP	ORT	TED REPORTS	◀ 1 to 50 (of 1,538)	• •	с т	<
REFINE BY	< SEARCH RE	SULTS			Man	New Record
Agency	Drag a colu	imn name here to group th	he items by the values withir	n that column.		Import
 Department of Behavioral Health Department of Education (94) 	Applicat ID	Application Name	Agency	Criticality Rating	Sensitive Sy	Schedules
 Department of Medical Assistance Virginia Department of Transporta 	210488	CP OARS Certified Fertilizer Applicators	Virginia Department of Agriculture and Consumer Services	Not Rated	No	Delete

Note: If the New Record options are not visible or are grayed out, the logged in user does not have permissions to add a new application.

- 4. Complete the required fields.
- 5. Click on the **Save** button at the top.

As you are entering information, you may save your work at any time (provided you have entered or selected data for all *Required fields) by clicking the Save button. This will allow you to save and continue editing or adding information.

Note: Archer does not assume your agency identity. If you are using the Lookup function, you must first select your agency.

FIELD ENTRY AND DESCRIPTIONS

General information fields

Field name	Description
Agency number:	This field is assigned by Archer based on the Agency name that has been selected, and when the application is saved successfully. (NOTE : Assigned fields are fields that may be calculated and/or updated by Archer or completed by a VITA security analyst. You will not be able to directly update an assigned field).
*Agency:	Your agency name. Click on the This will bring up the Record Lookup table. Select your agency and click OK . When editing an application, you will not be able to edit this field.
Application ID:	The Application ID is assigned when the application is saved successfully. This value uniquely identifies this record across all applications within the system.
*Application name:	The name of the application. Include only those applications owned, licensed, or directly managed by the agency.
Application type:	Identify the software type. Valid values: No Selection Enterprise software Embedded software Information worker software Content access software Enterprise infrastructure software Product engineering software
Customer impacting information:	Enter any information relative to any impacts the customers may incur if the application was unavailable during a scan.
Customer impacting:	Assigned when it is determined if the IT Security Audit Scan activity will have an impact on the customer.
Customer of centralized audit services:	Assigned field: Yes , if your agency participates in the centralized audit services program. No , if your agency does not participate in the centralized audit services program.
Customer of centralized ISO Services:	Assigned field: Yes , if your agency participates in the centralized ISO services program. No , if your agency does not participate in the centralized ISO services program.
*Description:	Describe the purpose of the application and how it is used.

•

IT security audits	This is a list of systems that have been identified for audit.
(IT systems	
scheduled to audit):	
Last updated:	Assigned with the date the last time this application was saved.
Scan window:	Enter the time that you would like the IT Security Audit scan to occur. Take into consideration the impact of the application on the business; the most opportune time for the scan to occur without impacting the business and the users of the application. Valid values:
	No Selection
	After Hours
	• Anytime
	Business Hours (9-5)
Sahadulad agan:	Weekends Unly This is the data when the part even will every
Scheduled Scall.	
Sensitive system:	Assigned field: Yes , if this application has been identified as being sensitive to confidentiality, integrity, and availability and has been placed on the agency's IT Security Audit Plan and submitted to <u>commonwealthsecurity@vita.virginia.gov</u> with agency head acknowledgement.
	No , if this application does not deal with information sensitive to confidentiality, integrity, or availability.
Service model:	Select the type of service model. Valid values:
	No Selection
	IaaS – Infrastructure as a Service
	 Paas - Platform as a Service Saas - Software as a Service
Vital husiness	Calculated based on selected impact values within the business
function:	process.
Web URL:	Enter the *URL(s) for your web site or public web application. For scanning purposes, all publicly facing web applications must list all URLs associated with this application.

Device fields

Field name	Description
Devices:	To attach devices to this application, click on the Lookup tab and select all devices needed.

Application risk information fields

Field name	Description
Application risk information:	 Assigned information for: Application inherent risk Application residual risk Criticality rating Sensitive as to confidentiality - Calculated based on associated data sets and or business processes. Sensitive as to availability - Calculated based on associated data sets and or business processes. Sensitive as to integrity - Calculated based on associated data sets and or business processes. Last agency IT risk assessment Last IT security audit Next scheduled IT security audit

Business risk information fields

Field name		Description
Business r information:	isk	 Assigned information for: Highest Business Function Confidentiality Rating Highest Business Function Availability Rating Highest Business Function Integrity Rating Lowest Business Process RTO Count of Critical Business Functions Lowest Business Process RPO

Business processes fields

Field name	Description
Business processes:	To attach business processes to this application, click on the Lookup tab and select all business processes needed.

Information – Data Set Names fields

Field name	Description
Information – Data set name:	To attach data sets to this application, click on the Lookup tab and select all data sets needed.

Application Information – CETR fields

Field name	Description
Additional comments:	Enter additional information if needed.
Allows anonymous access:	Select Yes if any user has access to this application without logging on with a username and password. Select No if a user name and password is required for access.
Annual cost to support:	 Select the range that comes closest to reflecting the annual cost to support the application. In your estimate, include software, licenses, hardware, staff, contractors, etc. Ranges: Less than \$10,000 \$10,000 - \$100,000 \$100,000 - \$1,000,000 Over \$1,000,000
Application acronym:	The acronym (if any) used to refer to this application.
Application category:	The category of the application. These coincide with definitions in ProSight. Valid values:
	• <u>Enterprise</u> : a centrally administered application that acts as the authoritative source of data or processing for the Commonwealth.
	• <u>Collaborative</u> : a business application or service that provides organizations and/or political subdivisions the opportunity to work together, in a substantive, mutually beneficial relationship, with a common integrated solution.
	• <u>Agency</u> : an application that supports a unique agency requirement or mission.

Field name	Description
Application ID CETR:	This is the ID assigned by CETR if the application was originally entered through CETR.
Application identifier:	This is the identifier if the application was originally entered through CETR.
Can consume data as a service:	Can the application, without additional software, easily receive XML messages that follow the SOAP standard? Select Yes if it can and No if it cannot.
Can publish data as service:	Can this Application easily send (i.e., publish), without additional software, XML messages that follow the SOAP standard? Usually includes a machine readable description of the operations supported by the server written in the Web Services Description Language (WSDL). Select Yes if it can and No if it cannot.
Cannot certify due to:	If you are unable to certify your application it is either due to one of the missing associations listed in this field or due to a sensitivity conflict that must be resolved.
Certify data:	 Before your agency head (or designee) may certify your agency portfolio, all information regarding business processes, data sets, devices, and applications must be complete. Additionally, there can be no conflicts in sensitivity ratings between applications, data sets, and business processes. The agency's audit plan is used as the agency's sensitive system list, and if an application is not on the audit plan, it is not considered sensitive. If a value of Unable to certify is showing, that is due to a sensitivity conflict between audit plan, business process, and or data set. The conflict must be resolved before the data can be certified. See fields Sensitivity Conflict and Cannot be certified due to for details. Valid values: Yes No
Client type:	Unable to Certify Select the value that best describes the deskten components of
Chent type.	 Select the value that best describes the desktop components of this application: No Selection Desktop Only Emulator Not Applicable

Field name	Description
	Thick/Fat Client
	 Thin Client – browser only
	 Thin Client – plug-in required
Cost of annual maintenance:	Estimated cost of maintaining this application: Break/fix; Enhancements: Upgrades; and production patches.
COT/GOTS/SaaS customization level:	 This field applies only when source is set to COTS, GOTS or SaaS. Select the level of customization that applies: No Selection Configuration changes only
	Very limited customization
	More than a little customization
	Some customization
	• None
	Not Applicable
COT/GOTS/SaaS	Enter the name of the third party product
product name:	
COT/GOTS/SaaS/	Select the source of the application:
open source:	No Selection
	 COTS: Commercial Off-the-Shelf product
	 Custom coded: developed from scratch, specifically for the agency
	GOTS: Government Off-the-Shelf product licensed or
	procured from another government entity
	 SaaS: Software as a Service, typically hosted by a third party and accessed over the Web via a subscription license
	 Open Source: developed as Open Source software
	Other: anything not listed above
	Not Applicable
Deployment type:	Describe how the application is deployed. Valid values:
	No Selection
	Clustered servers
	IBM Mainframe
	Distributed servers
	Single desktops
	Single server
	Unisys Mainframe
	Other

•

Field name	Description
External Users:	 Describes the classes of users outside of the agency that owns the application. Select all that apply from the list provided: No Selection Clients - Specific members of the public Constitutional Officers COV Agency General Public Local Government No External Users Other
General public:	Select Yes if the general public uses this application and select No if the general public has no access to the application.
Hosted by (additional information):	Enter additional information if needed.
Hosted by:	 The platform that primarily hosts this application. Valid values: No Selection 3rd Party Agency in-scope Agency not in-scope eGOV o American Internet Services (AIS) o Cyberdata Technologies o SiteVision Virginia Interactive VITA
Interface:	Is this application an interface (an application used only to share or exchange information)? Select Yes if it is and No if it is not.
Lifecycle Stage:	 Select the appropriate value: No Selection Contained: further major enhancements of the application are being discouraged or frozen and the agency is developing plans for its retirement or the application has been scheduled for retirement, consolidation or replacement within the next 2 years.

Field name	Description
	 Replace in two (2) to five (5) years: the application will probably be retired, replaced or consolidated within 2 to 5 years.
	 Strategic: the application is intended to be in use for 5 years or longer.
	Not Applicable: The application is no longer in use
Max number of concurrent users:	The maximum number of users that can be using the application. Select from the list provided: • No Selection • 10 or less • 11 to 25 • 26 to 500 • 51 to 100 • 101 to 200 • 201 to 500 • 501 to 1,000 • 1,001 to 2,500 • 2,501 to 5,000 • More than 5,000
Parent application	• Unknown
name:	application or system. For example, if this is the AP or AR sub- system then the parent name might be accounting system. This drop-down will be empty if this is the first application added for your agency.
*Primary business	The primary business domain for this application. Valid values:
application domain:	Financial Management
	 Human Resource Management Information and Technology
	Management Planning and Budgeting
	Supply Chain Management
	Note : If your agency core business is one of the central functions (e.g., Financial Management or Planning and Budgeting), select the Business Domain of the central function. For example, for

Field name	Description
	PMIS, the Business Domain is Human Resource Management; for CARS the Business Domain is Financial Management.
Sensitivity conflict:	Calculated – conflicts occur when an application is not listed as sensitive but is associated with business processes and or data sets that have been rated as sensitive.
Shares data:	Does this application share/exchange information or data (does it interface)? This can be between applications within an agency, between agencies, between an agency and an outside vendor, or between an agency and some other government entity. Data exchanged between process modules within an application should NOT be included and is not considered an interface. Select Yes if the application exchanges data and No if it does not.
Status reason:	Enter additional information to support the Status you selected, if needed.
*Status:	 The current status of the application. Valid values: In production with little or no changes In production - with frequent business changes In production - with major business/system changes No longer in use - Retired Under development/procurement DO NOT USE
Total number of named users:	The total number of users assigned a username and password. Select from the list provided: No Selection 10 or less 11 to 100 101 to 500 501 to 1,000 1,001 to 2,500 2,501 to 5,000 5,001 to 7,500 7,501 to 10,000 25,001 to 50,000 50,001 to 100,000 More than 100,000 Unknown

Field name	Description
Used for reports:	Is the application used to create or view reports (even if it does more than that)? Select Yes if it is and No if it is not.
Used for transactional processing:	Does the application process transactions? Select Yes if it does and No if it does not.
Vendor name:	For all third party and hosted applications, list the vendor name.
Version:	Enter the version of the application.
*Web category:	Select the value that best describes the application:No Selection
	 Public Web Site: Application is a web site used by the general public (e.g., DMV web site)
	 Public Web Application: Application is a web application (possibly accessed via your web site) used by the public (e.g., public-facing driver's license renewal application)
	Neither: Application is neither a web site or a public web application
Web service:	Is this application a web service (and only a web service)? Select Yes if it is and No if it is not.
Year last major update/upgrade:	The year that the application was last <i>substantially</i> reengineered. For example, if a mainframe application originally written in 1980 was rewritten as a client/server app in 1999, enter 1999. If you're unsure, enter your best estimate.
*Year placed in service:	The year that the application was originally implemented/deployed. If you're unsure, enter your best estimate.

Click on Save at any time during your entry. This allows you to stay on the page for additional input, or you can close the window. 🙎

MODIFY OR ADD AN ARTIFICIAL INTELIGENCE (AI) RECORD

<u>Executive Order 30</u> for AI was signed by Governor Glenn Youngkin on Jan. 18, 2024. In adherence to the order, any internal or external AI system which an agency or office seeks to develop, implement, employ or procure must be entered into a registry maintained by VITA and undergo VITA governance review.

Standard requirements for Commonwealth agencies and suppliers on the acceptable and ethical use of AI are defined here: <u>Artificial Intelligence | Virginia IT Agency</u>.

To register AI tools in Archer and the Commonwealth Technology Portfolio (CTP) in Planview, follow the steps below.

AITRs and ISOs will use Archer to:

- Add or modify an AI record.
- Submit AI Record to Enterprise Architecture (EA) Team.

All submissions must be approved by the EA Team.

STEP 1: REGISTER THE AI IN ARCHER

1. Create Al registration

- 1. Log in to Archer.
 - Log in to Okta.
 - In Okta, locate the Archer tile.
 - Click on the Archer tile. Archer opens in a new browser window.
- 2. In the left vertical navigation, click on Agency Workspace. The submenus display.
- 3. Click on Agency Management. The submenus display.
- 4. To the right of Artificial Intelligence, click on the ellipsis. In the options that display click on **Create New Record**.

Threat Management		<≡	Quick Links
Agency Workspace			AITR DASHE
Agency Auditor Workspa	ce	Ш	Application
			COVa: Ap
AITR Workspace		11	COVa: Ap
 Dashboards 			COVa: RE
 Agency Management 		Ш	Applicatio
			Business Pr
Agency			COVa: Bu
Applications			Business
Artificial Intelligence			NOTE: You
			Rusiness
Business Processes	0	Creat	e New Record
Contacts	Q	Advar	iced Search
Controls		Repor	ts
Assessment			
Questionnaire		Sched	ule

Archer displays the Artificial Intelligence: Add New Record form.

- 5. Complete the GENERAL INFORMATION section
 - Next to the **Year** field, click on the ellipsis button.

Tracking ID:	

The Select Values pop-up displays.

- Search for or select the Year (the current year/ year of submission).
- Click on the **OK** button.

Available	Selected
id:	
2023	
2024	
2025	
2026	
	OK

The Select Values pop-up closes and the selected Year is displayed in the Year field.

Tracl	ng ID:	
0	Year: 2025	

• Next to the **Agency** field, click on the ellipsis button.



Archer displays the Record Lookup pop-up.

• Click into the **Search** field in the upper left corner and type the agency name or acronym (ex: VITA). Click on the **FIND** button or press Enter on the keyboard to execute the search.

Agency Name Agency Acronym Agency Secretariat	Record Lookup		10 C	
Agency Name Agency Acronym Agency Secretariat	Search Results Search: Agency	FIND		

- The agency name is listed below. Select the checkbox next to the Agency Name.
- Click on the **OK** button at the bottom right of the pop-up.

The Record Lookup pop-up closes and the selected Agency is displayed in the Agency field.



• With the Year and Agency values selected, click on the **SAVE** button at the top of the form. Archer assigns a Tracking ID to the form and displays the rest of the form.

		0844
NSTRUCTIONS		
GENERAL INFORMATION		
Tracking ID: AI-30	Agency: Board of Accountancy	8
Application:	Ø Agency Contact:	
2025	Overall Status: Draft	
Form Submission Date:	Form Expiration Date:	
Form First Creation Date: 2/26/2025 11:20 AM	Form Last Updated: 2/26/2025 11:20 AM	
nterprise Architect Notes. If Any:		
ARTIFICIAL INTELLIGENCE FORM		
Warne:	Artificial Intelligence Type:	•
© Purpose:		
Sensitivity:	▼	•
Technology Used:	Technologies:	
@ Model Input:		

Note: Archer may display this message advising of repeated refreshes.

•	This record is enrolled and processing. This page refreshes several times until processing completes. To navigate away while the record is processing, click Exit Record. The record continues to process after navigating away. <u>Exit Record</u>	

6. Complete the form.



To save: on the upper left of the form, click on the **ACTIONS** drop-down. Click on the desired option:

• Save to save changes and continue.

• Save and Close to save changes.



Use the Tab button on your keyboard to move to the next field.

For assistance with completing the form, consult the field descriptions in this document or contact the agency enterprise architect.

• In the GENERAL INFORMATION section, click on the ellipsis to the right of

the Application field. Archer displays the Record Lookup pop-up.

• Search for and select the checkbox next to the name of the Application that the AI technology will be implemented in or support.

If the application is not listed here: add the application as a new record in Applications under Agency Management.

• Click the OK button.

ear	rch:	FIND	
Prag	g a column name here to g	roup the items by the values within that column	n.
2	203953	Application Name	Agency
	203954	My License 2000_On-line Licensing Application	Board of Accountancy
	448543	eVA - BOA	Board of Accountancy
	2258254	TEST BOA	Board of Accountancy
	2292690	Mylicense Office (MLO)	Board of Accountancy
	2292691	My License Office (Retired)	Board of Accountancy
	2292692	Keystone Edge - BOA	Board of Accountancy
	2292693	Cardinal - BOA	Board of Accountancy
	2292694	Messaging Mailbox BOA	Board of Accountancy
	2294134	https://boa.virginia.gov/	Board of Accountancy
	2294135	Pizza Order Website	Board of Accountancy
-	2205062	Casallian Oak in Tanalaan	D

The Record Lookup pop-up closes and the selected Application displays in the Application field.

- In the ARTIFICIAL INTELLIGENCE FORM section, click into the **Name** field and type the name of the AI technology.
- Click on the **Artificial Intelligence Type** drop-down and select the correct value.

telligence Type:	No Selection	
	Internal for the Agency	
	External for the Agency	

- Click into the **Purpose** field and type the purpose for which the AI technology will be used.
- Click the **Sensitivity** drop-down and select the option that best reflects how sensitive to Confidentiality, Integrity, or Availability the data which the AI technology uses.

Sensitivity:	,
Technology Used:	No Selection
0	High
Model Input:	Medium
	Low
	Not Sensitive

- Click the **Public Safety** drop-down and select Yes if the AI technology will be leveraged for the purpose of public safety. Otherwise, select No.
- Click into the **Technology Used** field and type all the technologies used that apply to this Application.
- Click into the **Model Input** field and type a description of the structure of the data set on which the AI technology acts.
- Click into the **Model Output Data Type & Structure** field and type a description of the structure of the data set on which the AI technology produces.
- Click into the **Model Algorithm** field and type the name or a description of the algorithm used by the Al technology.
- Click into the **Data Set Used** field and type the name of the data set being used by the AI technology.
- Click into the **Operation** field and type a description of how the AI technology executes at runtime.

• Model architecture

- Click on the **Add New** link. Archer displays the Upload pop-up.
- Click on the Select File(s) button.
- In the file upload dialog displayed, select the files that explain or clarify the AI technology and click Open.
 - Note: Maximum file size is 100 MB.
 - Repeat as needed.
- When complete, click on the OK button.

1 of No Maximum Attachments	Maximum Size: 100MB
FILES TO UPLOAD	
Select File(s)	
Test.pptx	× Remove
	OK CANCEL

The Upload pop-up closes and the names of the uploaded files are displayed in the Model Architecture Attachments table.

Name	Size	Туре	Upload Date	
Pst.pptx	32148	.pptx	1/22/2025 4:40:34 PM	8

7. When the form is complete, click on the **ACTIONS** drop-down at the top and select **Save**.



8. Initiate the registration process.

• Click on the **ACTIONS** drop-down at the top of the form and select **Register**.

ACTIONS Y
ADVANCES RECORD
Register
DOES NOT ADVANCE
Save
Save and Close

The form is then Submitted and Accepted by the enterprise architecture (EA) team. You will be notified by email from Archer of the decision.

Provide clarification

If any changes are requested by EA, the overall status is changed to Clarification Requested.

To provide clarification:

- 1. Log in to Archer.
 - Log in to Okta.
 - In Okta, locate the Nucleus tile.
 - Click on the Archer tile. Archer opens in a new browser window.
- 2. In the left vertical navigation, click on **Agency Workspace**. The submenus will display.
- 3. Click on Agency Management. The submenus will display.

4. To the right of Artificial Intelligence, click on the ellipsis. In the options list that displays, click on **Advanced Search**.



5. Click into the Keyword Search field and enter (type) a value to search across metadata, for example, the name or part of the name of the AI registered

r Keyword Search 🖲		
test	Artificial Intelligence	•••

Not required:

In the Fields to Display section, select (click once) any fields that will help you locate the specific AI Registration desired, example: Application

Archer will add the field to the Selected column and display those fields in the search results.

	Available			Selected	
nd:	Na	me 🔻 🔍	Artificial Intelligence		
– 늘 Artificial Intellige	nce		Tracking ID 🖙		8
Add New Rela	tionship		Application		8
Agency					
睯 Agency AITR R	P Notification				
睯 Agency Conta	t				
睯 Al Usage Statu	IS				
Application		×			
💾 Artificial Intell	igence Type				
睯 Associated Ap	plications				
睯 Business Proc	esses			0.0	
- court	n In	•			

6. Click on the **SEARCH** button on the bottom right to execute the search.

7. Click on the **Tracking ID** of the AI registration to be edited.

SAVE MODIFY NEW REPORT	RELATED REPORT	S 4 4 1 to 29 (of 29) ▶ ▶ C ⊥ < …
REFINE BY	SEARCH RESULTS	Manage Columns Options 🗸 💧
 Application 	Tracking ID	Application
No Selection (9)	AL1	PASS
HRMS (Human Resources Manage	AI-2	
McAfee Active Response (MAR) (3)	AI-4	HRMS (Human Resources Management System)
Lottery (2)	<u>AI-5</u>	Lottery
eVA - BOA (2)	<u>AI-6</u>	McAfee Active Response (MAR)
VTOL - AR Web (1)	<u>AI-7</u>	eVA - BOA
PASS (1)	<u>AI-8</u>	McAfee Active Response (MAR)
VTOL - Refund Review (1)	AI-9	
	<u>AI-10</u>	VTOL - AR Web
	<u>AI-11</u>	eVA - BOA
	<u>AI-12</u>	McAfee Active Response (MAR)
	<u>AI-13</u>	Lottery.
	AI-14	HRMS (Human Resources Management System)
	41-15	Artvantage Revenue

Archer displays the AI Registration form in View mode.

8. At the top left of the form, click on the **EDIT** button to begin editing. Archer enables editing.



- 9. Update the requested details listed in the Enterprise Architect Notes, If Any field.
- At the top, click on the ACTIONS drop-down and select the Re-Register option.
 The Overall status changes to Draft.
- 11. If required, update the Year and then follow the Registration steps.

2. Download a PDF of the registration

- 1. Log in to Archer.
 - a. Log in to Okta.
 - b. In Okta, locate the Archer tile.
 - c. Click on the Archer tile. Archer opens in a new browser window.
- 2. In the left vertical navigation, click on Agency Workspace.
- 3. Click on Agency Management.

4. Click on the ellipsis next to Agency Management and select Advanced Search.



- 5. Type the name of the AI in the **Keyword Search** field and click on the SEARCH button at the bottom of the page to execute the search.
- 6. In the search results, click on the **AI Tracking ID** to view the registration form.
- 7. On the right of the AI registration form, click on the ellipsis and select Print.

EDIT VIEW S — P … Details	
Record 28 of 29) 🖞 < …
▼ INSTRUCTIONS	Сору
Steps for Submitting the Form:	Print
 Please fill in the General Information by selecting the Year and Agency and do a "SAVE". Next. fill in all the details and complete the form. 	Delete
 To initiate the registration process, select the "Register" option from the "ACTION" dropdown at top of the Form. Once the form is Submitted, and Accepted by Enterprise Architecture Team, then the registration is reviewed and approved in Planview. 	Recalculate
Notes:	Related
 If any changes are requested from Enterprise Architecture Team, the Overall status is changed to "Clarification Requested". Please upda details listed in "Enterprise Architect Notes, If Any" field and submit those changes by selecting the "Re-Register" option from the "ACTIC Re-registration of the AI Application will begin after 365 days. The Overall status will be changed to "Draft". Please updated Year and foll of registration. 	te the requested IN" dropdown. Dw the same steps

The form opens in print layout in a new browser tab or window, depending on your browser settings.

8. In the upper right, click on the **Print** link.

	Artif	ficial Intellige	nce: Al-29		
item for Scherini	na the Energy				
A Disease of					
1. Please fil 2. Next, fill i 3. To initiate 4. Once the <u>Votes:</u>	In the General Information by selecting the re n all the details and complete the form. the registration process, select the 'Register' form is Submitted, and Accepted by Enterprise	option from e Architectur	the "ACTIO re Team, the	N" dropdown at top of the For n the registration is reviewed a	m. Ind approved in Planview.
If any char requested "ACTION" Re-registra	nges are requested from Enterprise Architecture To details listed in "Enterprise Architect Notes, If Any dropdown, ation of the Al Application will begin after 365 days	arm, the Over "field and su	rall status is c abmit those c status will be	hanged to "Clarification Requeste hanges by selecting the "Re-Regis changed to "Draft". Please updat	d". Please update the ter" option from the ted Year and follow the same
steps of re iteps for Enterpris	rgistration. se Architecture:				
1. Review th of the for 2. To request form, and 3. Once the regist 4. To retire t <u>Note:</u> Planuic	he form and to accept the registration please s m. This will set the form to be upbladed in Plan tu opdate or concernol from Agency please set add comments to the "Enterprise Architect Vo- form is approved in "Planiver, blease select" ration process. he registration at any given point, please select ov upload runs every day at 6.30PM.	elect "Accep inview for app lect "Return vtes, if Any" Approve" opt ct "Retire" op	ot for Planvie proval proce for Correcti field sugges tion from "A ption from "i	w Upload" option from "ACTIO 55. on" option from "ACTION" dro ting the change's. CTIONS" dropdown at the top ACTIONS" dropdown at the top	N [®] dropdown at the top pdown at the top of the of the form, to complete p of the form.
General Inform	ation				
Iracking ID:	AI-29	As	pency:	Board of Accountancy	
Application:	TEST BOA	As	pency Contac		
fear:	2025	0	verall Status:	Registration Submitted	
form Submission	1/22/2025	Fo	rm Expiratio	1/22/2026	
Date: Form First Creation Date:	1/22/2025 9:42 AM	Fo	ste: rm Last pdated:	1/22/2025 5:39 PM	
Interprise Architect Notes, f Any:					
Artificial intelli	gence Form				
kame:	This is a test of the Department of Pizza Al	Ar	tificial telligence Typ	Internal for the Agency e:	
Purpose:	This is a test of the Department of Pizza Al				
iensitivity:	Not Sensitive	Pu	ablic Safety:	No	
lechnology Used:	This is a test of the Department of Pizza Al	Te	chnologies:		
Nodel Input:	This is a test of the Department of Pizza Al				
Model Output Data Type & itructure:	This is a test of the Department of Pizza Al				
Model Algorithm:	This is a test of the Department of Pizza Al				
Data Set Used:	This is a test of the Department of Pizza Al				
Operation& sbsp;:	This is a test of the Department of Pizza Al				
Model Architec	ture Attachments				
Kame		\$120	Type	Upload Data	Downloads
lest.pptx		32148	pptx	1/22/2025 4:40 PM	0
History Log					
view History Log					
	Convright @ 2010 EM	C Cornor	ation, All I	Rights Reserved	

A print preview screen will open.

9. Save the form on your device as a PDF.

3. Copy a link to the registration

- 1. Log in to Archer.
 - Log in to Okta.
 - In Okta, locate the **Archer** tile.
 - Click on the Archer tile. Archer opens in a new browser window.
- 2. In the left vertical navigation, click on Agency Workspace.
- 3. Click on Agency Management.
- 4. Click on the ellipsis next to Agency Management and select Advanced Search.

5. In the **Keyword Search** field, type the name of the AI.



- 6. Click on the **SEARCH** button on the bottom right.
- 7. Click on the **AI Tracking ID** to view the registration form.
- 8. On the AI registration form at the top right, click on the share icon and select Copy Link.

EDIT VIEW S- Q Details			Q
Record 28 of 29	•	¢	()
INSTRUCTIONS			Copy Link
teps for Submitting the Form:			Email
 Please fill in the General Information by selecting the Year and Agency and do Next, fill in all the details and complete the form. To initiate the registration process, select the "Register" option from the "ACTI Form 	o a "SAVE". ION" dropdown	at top	of the

You'll paste the link into the Planview form, details below. You may want to paste and save the link in a Word doc or other text editor until you have the Planview form open.

STEP 2: SUBMIT AI FOR OVERSIGHT AND REVIEW IN CTP PLANVIEW

The AITR submits the AI record for oversight and review in Commonwealth Technology Portfolio (CTP) Planview.

Before initiating this step:

- 1. Log in to Planview.
 - Log in to Okta.
 - In Okta, locate the **Planview** tile.

• Click on the **Planview** tile.



Planview opens in a new browser window.

- 2. Click on Planview Portfolios. Planview Portfolios opens.
- In Planview Portfolios, at the top, click on the New drop-down and select Work. Note: Work is a term used in Planview to denote a new entry. Planview displays the New Work form.
- 4. Complete all required fields
 - Enter the AI Oversight request name under **Project Name**
 - In the Investment Type drop-down, you must select the AI Oversight option.
 - Enter today's date for both fields **Planned Initiation Start Date** and **Planned Completion Date** as they are not relevant for the AI Oversight request
 - Enter a **Description** of this request this should be the same as the Purpose entered into Archer.
 - Complete the required fields and enter 0 (number zero) in the **Initial Cost** field.
- 5. Click on **Continue** to move to the next form.

Planview displays the AI Oversight Request form.

- 6. On the AI Oversight Request form:
 - Complete the required **AITR** and **Agency head** fields.
 - Enter the same **Proponent Secretary** and **Proponent Agency** from the General Information section.
 - The **Description** should be the same as provided before.
 - Enter whether this is new or existing AI software; If existing, enter the service date in the **Existing AI Software in Service Date** field.

• Upload the PDF from Archer to the **AI PDF** field using the **Documentation** button and obtain the PDF link from the upload.

1. Betue proces 2. Download a P	ting make sure the 60 hes en Of of the Auches Registry, and t	tered the Al Software in the then uplicad to CTP with the	Archer Registry Documentation Button (re	~
1 Other the Ct	Take production the POP, and a	THE COLUMN APPER WAS	EC DO DEON	
Deconer and	·			
AL POP				

If this screen appears:

	3
?	There are unsaved changes. Do you want to save now?
	No Yes

- Click on **Yes**.
- Click on the **Document** button.



• Click on Choose File.

Fi A	Choose File to file chosen	
Title:		
Author:	Dan Cherkis	
Description:		

• Select the Archer PDF file and then click on **Open**.

 All Flies (^.^)			\sim
Open	1	Cancel	

• Right-click on the link that appears on screen and choose the **Copy link** address option.

Coper link in new test Coper link in new test Coper link in new sendors Coper link in new sendors Coper link in new sendors Statutioned from the comment deals Statutioned from the comment deals Statutioned from the comment deals	V 64' THe		
	D S and any or dealers are an incurs for build that the content dealer	Open tel in neuroso Open tel in neurosotos Open tel in neurosotos Sent tel an	ens and plot the de

• Paste the link into the Link (URL) field by pasting and click on the Apply button.

e (181)	
upiny Test	
C Open in New Tob	Remove Link Cancer

- Once these fields are entered, click on the Save and Complete button Planview displays the AI Archer field.
- 8. Paste the Archer link.
 - To retrieve the Archer link, follow the steps documented in the **Copy a link to the** registration section. Paste this link in the Link (URL) field and click Apply.

Ame	Line (URL)
	Degray Sed
R Apprent	

9. Upload the AITR approval email in the AITR Approval section.

10. Click on the **Save and Complete** button again.

Planview will send a notification to the agency head.

NEXT STEPS FOR COMPLETION OF THE AI OVERSIGHT REQUEST

- The request is then submitted to VITA for processing. VITA's oversight and governance will perform a review, and the proponent secretary will approve via email. The proponent secretary's approval status will be reflected in CTP Planview.
- The AITR will receive an email notification from CTP Planview indicating approval of the AI oversight request. If the link is clicked, you will be brought to the following page:

Approval Notification		
Note: 1 It is the ACR resp	visibility to rotify the 60 and Agency Head of the Al Oversight Approval	
This Al Oversight Reque	chas been approved by the Secretary. It is not an approval to purchase. You must also get ECOS / COV Remp approval and follow the normal Procument Governance Process.	
Work Name	AL DEMO	
& Request Number		
Al SEC Approval Date	500024	
Oversight Agency	Deta	
igency Data		
Proponent Secretary	NE Sectory of Networkships	
Proponent Agency	101 singens / Agency (sTA)	
Documentation		
AL POP		
igency Approvers		
AITR		

CREATE AND MANAGE EXCEPTION REQUESTS

ADD EXCEPTION REQUEST

This section provides directions for how AITRs and ISOs can submit agency security and Enterprise Architecture (EA) exception requests in Archer.

- 1. Log in to Archer.
 - Log in to <u>Okta</u>.
 - In Okta, locate the Archer tile.
 - Click on the Archer tile. Archer opens in a new browser window.
- 2. Click the down arrow next to AITR Workspace.
- 3. Click on Policy Exception Management.



4. Click the ellipsis next to Exception Requests and select Create New Record.



The Exception Requests: Add New Record page displays.

SAVE AND CLOSE					
				0 B	
cception Declaration Extension Request					- 1
ABOUT					- 1
SENERAL INFORMATION					- 1
Exception ID:			Exception Name:		7 H.
Exception Type:		•	🛛 🔹 Agency:		
Submission Status: Draft			Overall Status: Draft		
			Agency Contact:		
Submit Date:	100		Expiration Date:		
Requested Expiration Date:	m		Days to Expiration:		
Architect Type:			Initial Creation Date:		
Closure Status: Open		•	Number of Extensions:		

- 5. Populate the required fields.
 - Click the drop-down next to **Exception Type** and select the correct option.

🛛 🛊 Exception Type:		
Submission Status:	SEC 530	
	Enterprise Architecture	
	Internal	
Submit Date:	SEC 501	
ested Expiration Date:	SEC 525 (Hosted Environment/Cloud)	

Next to the Agency field, click on the ellipsis button. Archer displays the Record Lookup pop-up.

2 * Agency:	
• Agency.	

• In the Record Lookup pop-up, click into the **Search** field in the upper left corner and type the agency name or acronym (ex: VITA). Click on the **FIND** button or press Enter

Search	Results		
Search:	Agency	FI	ND

on the keyboard to execute the search.

- The agency name is listed below. Select the checkbox next to the Agency Name.
- Click on the **OK** button at the bottom right of the pop-up.
- The Record Lookup pop-up closes and the selected Agency is displayed in the Agency field.



• In the EXCEPTION DECLARATION section, click into the **Exception Description** field and type to describe the changes that have occurred

6. <u>To cancel the unsaved changes</u>, browse away from the form. The Unsaved Changes warning displays. Click on the **OK** button to delete the unsaved exception request or click on the **Cancel** button to resume editing.

Unsaved Changes	8
Warning: Exception Extension Requests Add New Record has unsaved changes. Perfor requested action will clear all unsaved changes.	ming the

To save, either:

• Click on the **SAVE** button at the top to save and continue editing.

OR

- Click on the **SAVE AND CLOSE** button at the top to save and exit editing.
- 7. When the new record is completed and ready for architectural review, in the GENERAL INFORMATION section toward the top, click on the **Submission Status** drop-down and select **Submit for Review**.

Submission Status:	
	No Selection
Submit Date	Draft
Submit Date	Submit for Review
ested Expiration Date:	Submit for Approval
Architect Type:	Withdrawn

• At the top left of the page, click on the **SAVE** button.

The request is submitted to the Enterprise Architecture (EA) Team for review and the overall status will update to In Architecture Review.

- During the Architectural review the Security Architecture team, the Operations team, AITRs and ISOs will discuss the exception and finalize the exception for Agency Head approval.
- Agency AITRS and ISOs can attach additional documentation if required to the Archer record under the Exception Request Attachments by clicking Add New (just make sure the submission status is set to DRAFT).
- Once Architectural Review is complete, the exception status will be changed to Ready for Agency Head Approval and the agency AITR or ISO will receive a notification email to obtain Agency Head approval.

OBTAIN AGENCY HEAD APPROVAL STEPS

The ISOs can print the Exception Request Template for Agency Head Signature from the EXPORT option within the exception record.

Print Exception Request

- 1. Log in to Archer.
 - Log in to Okta.
 - In Okta, locate the Archer tile.
 - Click on the Archer tile. Archer opens in a new browser window.
- 2. Click the down arrow next to AITR Workspace.
- 3. Click on Policy Exception Management
- 4. Click on Exception Requests.



The list of exception requests that the logged in user has permission to view is displayed.

5. Locate your exception request in the list and click on the Exception ID value, ex: EXC-000.

6. At the top right, click on the **Export** icon. The Export Options pop-up displays.



7. In the Export Dialog pop-up, click on the **Exception Request Template** from Report Templates. The Export Document pop-up displays.



8. In the Export Document pop-up, with the radio button on **Method: Run job immediately** (this is the default), click on the **OK** button. The Export Complete pop-up displays.



9. On the Export Complete pop-up, click on the **click here** link to download the file to your device.



Request and Upload Approval

1. Email the agency head, attaching the PDF of the Archer exception request. In Outlook, remember to encrypt the email. All emails containing exception information must be encrypted.



- 2. The Agency Head will reply via email, acknowledging and accepting all the risks.
- 3. Save/ print the approval email as a PDF.
- 4. Log in to Archer.
- 5. Locate the exception request in Archer
 - Click down arrow next to AITR Workspace.
 - Click on **Policy Exception Management**.

Archer displays the Exception Requests page.

- Search for and find the specific Exception Request.
- Click the Exception ID link (EXC-##) to view the exception.

rag a colum	in name here to group the	items by the values within	n that column.
Exception	0		
	Agency	Agency Contact	Overall Status

Archer displays the Exception Request, defaulted to VIEW mode.

• At the top left, click on the **EDIT** button.



6. In the GENERAL INFORMATION section, ensure the Submission Status is set to DRAFT.

Exception ID:	EXC-643	
	Internal	•
 Submission Status:	Draft	•
	Updated by Hussein, Teresa on 1/9/2025 1:57:53 PM	

7. In the AGENCY HEAD APPROVAL section, in the upper right of, click on the **Add New** link to upload the Agency Head approval email PDF.

▼ AGENCY HEAD APPROVAL	Add New	
Please do not attach an Agency Head approval until requested to by an Architect. Please select 'Add New' to attach the Agency Head approval.	@ Help	P

• Archer displays the Upload pop-up. Click on the **Select File(s)** button.



- In the file upload dialog displayed, select the files that explain or clarify the AI technology and click Open.
 - Note: Maximum file size is 100 MB.
 - Repeat as needed.
- When complete, click on the OK button.

The Upload pop-up closes and the names of the uploaded files are displayed in the Model Architecture Attachments table.

▼ @ Model Architecture Attachments				Add New
Name	Size	Туре	Upload Date	
Test.pptx	32148	.pptx	1/22/2025 4:40:34 PM	8

8. Click on the Submission Status drop-down and select the Submit for Approval option.

Exception ID: EXC-643		
★ Exception Type:	Internal	
Submission Status:]
	No Selection	
	Draft	
Submit Date:	Submit for Review	
2 Paguastad Expiration Date	Submit for Approval	
• Requested Expiration Date.	Withdrawn	

9. Click on the **SAVE** button at the top.

CSRM REVIEW AND DECISION

Archer notifies the Enterprise Architecture (EA) Team that the exception was submitted for approval. The EA team updates the CSRM Architect Review field to Architectural Review Complete and the exception is routed to the CSRM approvers for CSRM review.

Once CSRM approvers complete the review the CSRM Review Status field is updated to either Approved, Denied or Returned to Reviewer.

If the exception is marked as Returned to Reviewer the EA Team is notified to take the additional actions needed.

If the exception is either Approved or Denied the agency head and ISO will receive an email notification.

APPENDIXES

APPENDIX 1: GLOSSARY

Definitions and processes found in this training guide are for purposes of use in Archer only and do not modify definitions or processes in any Master Services Agreement (MSA).

Term/ Abbreviation	Definition
Application	An automated solution designed to perform one or more business functions
Archer	Archer is the Commonwealth Of Virginia's Governance, Risk, and Compliance (GRC) management tool. It is gathers data from Ardoq and Keystone Edge (CMDB).
Ardoq	Ardoq (Architecture Documentation) is an application lifecycle management tool.
Artificial Intelligence (AI)	Simulation of human intelligence processes by machines that can adapt and learn using machine learning algorithms that analyze large volumes of training data to identify correlations, patterns, and recommendations based on future data inputs
	Archer Compliance AI provides oversight and connects regulatory changes to internal compliance policies
Business Process; Business Function	Structured, often chained, activities or tasks conducted by people or equipment to produce a specific service or product for a particular user or consumer
CTP Planview	Commonwealth Technology Portfolio in Planview
Dataset	Describes and classifies the data within an application Can also be referred to as a data set, data asset, or information;
	Within Archer, it is referred to as information
Device	The hardware that supports the application
Keystone Edge CMDB	Configuration Management Database
Proponent Secretary	Secretary of the agency that owns the AI Record

APPENDIX 2: REQUEST ADDITION OF A NEW SELECTION OPTION TO AN ARCHER FIELD

Please complete section 1 and 2 and email to address at end of form. You will be notified when the new option is available in ARCHER or if another action was taken.

1. R	1. Requesting Agency Contact Information		
a.	Requesting Agency:		
b.	Request Date:		
C.	Agency Contact Person:		
d.	Contact Person's Phone #(s):		
e.	Contact Person's E-Mail:		

2. ARCHER Field Information		
a.	ARCHER component type:	Application, Data Asset, Business Process, etc
b.	Name of ARCHER field on the screen:	
C.	New option (drop-down or radio button):	
d.	Describe why new option is needed	

3. Enterprise Architecture Analysis (to be completed by VITA)		
a.	Analysis:	
b.	Recommended Actions:	
C.	Lead Enterprise Architect:	
d.	Analysis Completion Date:	
e.	Action Completed Date:	
f.	Agency Notified Data:	

Email agency completed form to <u>commonwealthsecurity@vita.virginia.gov.</u>